



## **Amazon's Response to Access Now's March 19, 2024 Letter**

Amazon is committed to respecting internationally recognized human rights through the ethical treatment of our workforce and the people who support our entire value chain. Our long established approach codified in our [Global Human Rights Principles](#) and [Supply Chain Standards](#), demonstrates our support for fundamental human rights and the dignity of people connected to our business around the world.

Amazon Web Services (AWS) is vigilant about customers' privacy, and has the same rigorous standards to protect customers' content regardless of which AWS Region they use. AWS has a world-class team of security experts monitoring systems 24/7 to protect customer content, and AWS provides tools customers can use to encrypt their data at rest or in motion. Content that has been encrypted is rendered useless without the applicable decryption keys. And AWS provides customers with the option to manage their own encryption keys.