Prohibit remote biometric categorisation in publicly accessible spaces, and any discriminatory biometric categorisation

What is biometric categorisation?

Biometric categorisation refers to the categorisation of individuals or groups on the basis of data about their bodies and behaviours. Even biometric categorisation systems which claim to sort people into supposedly straightforward categories such as gender have been shown to severely violate people's rights, and even irremediably undermine the rights of gender non-conforming people. Systems also exist that claim to infer complex and sensitive attributes such as political orientation, sexual orientation, and even 'criminality' on the basis of data about people's facial structure or biological characteristics.

These latter practices are extremely problematic, and have their roots in the discredited and racist 19th-century pseudoscience of physiognomy. As highlighted by Roma rights organisations, there is a historical continuity between past racist practices of profiling and discrimination and these contemporary applications of Al-driven biometric categorisation.

These long-discredited practices are unfortunately making an Al-driven resurgence in the European Union thanks to companies like <u>Herta Security</u> (**Spain**) who offer gender and racial profiling as part of their facial recognition services, <u>VisionLabs</u> (**Netherlands**) who categorise consumers on the basis of their appearance in order to manipulate their purchasing behaviour, and <u>Cogniware</u> (**Czech Republic**) who provide police with software to judge people based on what they wear.

Why we need prohibitions on biometric categorisation in public and on all Al physiognomy

In her <u>2021 annual report on The Right to Privacy in the Digital Age</u>, the UN High Commissioner for Human Rights, Michelle Bachelet, notes that "uses of AI that inherently conflict with the prohibition of discrimination should not be allowed. For example, social scoring of individuals by Governments or AI systems that categorize individuals into clusters on prohibited discriminatory grounds should be banned in line with these principles."

The International Biometrics + Identity Association (IBIA), described as the "leading voice for the biometrics and identity technology industry", has also <u>stated that many forms of biometric categorisation are unscientific</u>: "Facial recognition algorithms as a source of information about an individual's characteristics is not science. One cannot infer emotion, patriotism, criminal inclinations, sexual orientation, or other characteristics from a mathematical template of the face."

The use of biometric categorisation systems to surveil or monitor people in publicly accessible spaces lacks a legitimate justification and must be prohibited. Even something as seemingly innocuous as grouping people according to hair colour could be used as a proxy for racial profiling. Similarly, the use of such systems in workplaces or educational institutions could lead to highly intrusive surveillance in circumstances where employees, job applicants or students are already in a position of power imbalance. Discrimination could also occur in private spaces if disabled people may be misinterpreted by Al-based systems and therefore

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categorized erroneously due to unusual physical appearance, movement, voice or expression. This could lead to them being treated differently and potentially less favourably than others as, for example, customers or job applicants.

Moreover, AI systems used **in any context** to categorise people according to sensitive or protected characteristics such as 'ethnic origin', 'race', 'disability', 'sexual orientation' or 'political orientation' pose an obvious and severe threat of discrimination. **Such attempts to infer and categorise us according to these complex attributes amount to <u>AI physiognomy</u> and must be banned in all circumstances.**

Regarding these prohibitions, the European Data Protection Supervisor (EDPS) and European Data Protection Board (EDPB) issued a <u>Joint Opinion on the AI Act</u> that calls for a prohibition on "AI systems categorizing individuals from biometrics (for instance, from face recognition) into clusters according to ethnicity, gender, as well as political or sexual orientation, or other grounds for discrimination prohibited under Article 21 of the Charter" (p.13).

Amendments to the Al Act's treatment of biometric categorisation

There are a number of flaws and issues in the treatment of biometric categorisation in the Al Act.

Firstly, the definition of biometric categorisation in Article 3, paragraph (35) of the AI Act is at odds with how biometric categorisation systems are used in reality. This definition is limited to systems that use **biometric data**, defined in Article 3(33) as data relating "to the physical, physiological or behavioural characteristics of a natural person, which allow or confirm the unique identification of that natural person" [italics for emphasis].

However, biometric categorisation systems may use physiological data that arguably **doesn't** always meet the high bar for identification required to be classed as biometric data (e.g. inferring gender from <u>sweat odour</u>, grouping people according to ethnic origin on the basis of skin colour). In such cases, providers could argue that **their system is not subject to obligations under the Act.**

To avoid such loopholes, a new definition should be added to Article 1 for **biometrics-based** data

An amendment should be made to Recital 7 to clarify the need for the inclusion of a definition of biometrics-based data, and to clarify that it is intended purely to capture data that falls outside the scope of the existing definition of biometric data in the GDPR.

The definition of biometric categorisation should also be modified so as to clarify that it includes systems which use biometrics-based data.

A complementary recital should be added to clarify that 'specific categories' means *any* attempt to stratify or assign a classifier to people on the basis of the specified data. This applies even if such classifiers were to assign, for example, a numerical scale or other proxy to refer to certain values, rather than an explicit category.

Secondly, given the risk of unlawful profiling, discrimination and manipulation, a prohibition on

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the use of all biometric categorisation in publicly accessible spaces, workplaces (including in hiring processes), and educational settings should be added to Article 5.

Thirdly, in addition to the specific prohibition against biometric categorisation systems in publicly accessible spaces, workplaces (including in hiring processes), and educational settings, a general prohibition must be added against systems that amount to **Al physiognomy**. The use of Al systems to infer sensitive or protected attributes of natural persons represents an extreme threat to fundamental rights, and **violates the essence of our right to equality and nondiscrimination**.

In essence, this second prohibition fulfils the aim of the recommendation from the <u>EDPS-EDPB</u> <u>Joint Opinion</u> that "biometric categorisation" should be prohibited under Article 5" (p.13).

Finally, further modifications must be made to Annex III to rectify issues with the treatment of biometric categorisation, see the related amendment documents on <u>regulating non-prohibited</u> <u>uses of biometrics in Al systems</u>. For a comprehensive position on stopping biometric mass surveillance in the Al Act, see also the amendment documents on <u>banning emotion</u> <u>recognition</u> and <u>prohibiting all remote biometric identification</u>. For more information on any of these issues, please contact Daniel Leufer (<u>daniel.leufer@accessnow.org</u>) and Ella Jakubowska (<u>ella.jakubowska@edri.org</u>).