

## **Amazon response to 18 May 2021 open letter from Access Now**

*9 July 2021*

Amazon is committed to ensuring the people and communities that support our entire value chain are treated with fundamental dignity and respect. Our commitment and approach are informed by leading international standards and frameworks, including the UN Guiding Principles on Business and Human Rights. In 2019, we codified our long-standing commitment to human rights in the form of [Amazon's Global Human Rights Principles](#), which reflect the foundation of how we embed respect for human rights throughout our business. Our strategy to deliver on these commitments has four pillars: developing strong policies, embedding human rights into our business, addressing risk through mechanisms, and transparency and stakeholder engagement.

Since 2020, we have worked to identify salient human rights risks across our business, consulting a diverse group of external human rights experts and incorporating their feedback into the results. Through this process, we have identified a set of priority human rights values and key salient human rights risks for Amazon, which we publicly shared in June 2021 in our [2020 Sustainability Report](#) and on our [Sustainability site](#). Our existing policies and programs currently address many of these risks; however, we are using these saliency assessment results to build on current practice and prioritize our human rights due diligence efforts going forward. As shared in our most recent Sustainability Report, we conducted our first human rights impact assessment in 2020.