

From: [REDACTED]
Date: Thu, May 4, 2017 at 12:35 PM
Subject: Re: SVAKOM Siime Eye
To: [REDACTED]

Mr. Saroch -

Thank you very much for your response to our complaint to the U.S. Federal Trade Commission. We are heartened by the seriousness with which Svakom is reacting to these security issues. Of course we know that no security is ever perfect, but as an organization we believe that reasonable digital security is essential to the free exercise of human rights, and we encourage companies to take steps to ensure that all people are protected. To that end we published the Digital Security Action Plan (www.encryptallthethings.net) in 2014. Today we are engaging in a process to develop principles on human rights and the internet of things. If you would like to participate in this effort please don't hesitate to reach out.

That said, from a technical perspective we still have significant questions about the steps that are being taken to remedy these security failures. For example, you say that the device does not support networking, but since it is still meant to be wi-fi enabled it is unclear what this means in terms of actual changes. Further, we are unclear how the device can be restricted to use through a PC or laptop; this fails to consider that these devices can be setup to mimic other hardware, like smartphones.

Feel free to reach out if you have further questions. You can contact Amie Stepanovich, Access Now's U.S. Policy Manager (amie@accessnow.org) or Gustaf Björkstén, Access Now's Chief Technologist (gustaf@accessnow.org).

Sincerely,

Amie Stepanovich